

Paratransit, Inc. Board of Directors Meeting
July 23, 2009

- ◆ The Board approved the consent calendar.
- ◆ Staff presented the Customer Service and Operations and Financial Reports.
- ◆ Mary Steinert, Deputy Executive Director, provided the Board with an update of current Innovative Paradigm's/Diversified Services activities. Innovative Paradigms is finalizing its contract with Hawaii to conduct in-person ADA paratransit eligibility determinations; the annual value of this contract is \$800,000.
- ◆ Colleen Johnson, Director of Administrative Services, provided the Board with a Workers' Compensation update. The number of claims from 2005 through 2008 has dropped 46% while the costs associated with these claims have dropped 38%.

The next meeting of the Paratransit, Inc. Board is September 24, 2009.

Agenda Item #14

Chair's Report

None at this time.